Code 1011105351011120188

Year /Semester

Name of the module/subject **Quality Management**

Field of study

| Engi | ineering Manage | ment - Part-time studies - | (general academic, practical) (brak) | 3/5 | |
|---|---|---|---|----------------------------------|--|
| _ | path/specialty | | Subject offered in: | Course (compulsory, elective) | |
| LIOUIVE | panyopoolany | - | Polish | obligatory | |
| Cycle of study: First-cycle studies | | | Form of study (full-time,part-time) | | |
| | | | part-time | | |
| No. of h | nours | | | No. of credits | |
| Lectu | re: 10 Classe: | s: 10 Laboratory: - | Project/seminars: 10 | 3 | |
| Status | of the course in the study | program (Basic, major, other) | (university-wide, from another field |) | |
| | | (brak) | (bı | rak) | |
| Educati | on areas and fields of sci | ence and art | | ECTS distribution (number and %) | |
| Resp | onsible for subj | ect / lecturer: | Responsible for subject | lecturer: | |
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| tel. 00 48 61 665 33 65 Faculty of Engineering Management | | | tel. 00 48 61 665 33 65 Faculty of Engineering Management | | |
| | Strzelecka 11 60-965 I | | ul. Strzelecka 11 60-965 Poznań | | |
| Prere | equisites in term | ns of knowledge, skills and | d social competencies: | | |
| 1 | Knowledge | Student knows and understands management. | s the basic concepts and principles of organization and | | |
| 2 | Skills | The student is able to apply the management. | use of basic knowledge of the bas | ics of organization and | |
| 3 | Social competencies | The student is aware of the need environmental and economic red | d for the development of products quirements . | including the social, | |
| Assu | mptions and obj | jectives of the course: | | | |
| | equisition of competen g with problems in this | ce to understand the basic concep area. | ots and the regularities of the quali | ty management as well as | |
| | Study outco | mes and reference to the | educational results for a | field of study | |
| Knov | vledge: | | | | |
| 1. has | knowledge of the orga | anizational standards concerning o | quality management - [K1A_W16] | | |
| 2. has | a basic knowledge ab | out the life cycle of the machines (| (quality approach) - [K1A_W21] | | |
| 3. has | a basic knowledge ab | out the life cycle of industrial prod | ucts (quality approach) - [K1A_W2 | 22] | |
| | | , techniques, tools and materials u exploitation - [K1A_W24] | sed when solving simple quality ta | sks of engineering | |
| 5. has | a basic knowledge ne | cessary to understand the non-ted | chnical determinants of engineerin | g activities - [K1A_W25] | |
| 6. has | basic knowledge cond | cerning management, including qu | ality management and conducting | business - [K1A_W26] | |
| | | industrial technologies, has an in-c er requirements - [K1A_W27] | depth knowledge of building techn | ologies and machines | |
| Skills | | | | | |

STUDY MODULE DESCRIPTION FORM

Profile of study

Faculty of Engineering Management

- 1. uses normative systems and selected standards and rules in order to deal with quality management tasks [K1A_U05]
- 2. examines solutions to specific problems from the scope of quality management and suggests appropriate solutions [K1A_U07]
- 3. The student can (while formulating and solving engineering tasks)-detect their systemic, socio-technical, organizational, economic and non-technical aspects [K1A_U14]
- 4. make a critical analysis of technological processes of machines production and organization of production systems from product point of view [K1A_U16]
- 5. is able to identify project tasks and solve simple design tasks in the construction area and machines exploitation from the point of view of costomer and stakeholders requirements [K1A_U17]
- 6. is able to apply some typical methods of solutions to simple problems within the scope of the construction and machines exploitation from users point of view [K1A_U18]
- 7. is able to design a construction and technology of simple parts and machines? components, as well as the organization of production process in the first degree of complexity grom the quality point of view [K1A_U19]

Social competencies:

- 1. The student is aware of the responsibility for his own work and can work in a team to manage the quality management system [K1A_K02]
- 2. The student can discern some cause-and-effect dependencies in the process of achieving of the objectives and can rank the relevance of alternative or competing tasks [K1A_K03]
- 3. Can contribute to a factual input in the preparation of the social projects and manage the ventures resulting from these projects [K1A_K05]
- 4. The Student is aware of and understands the non-technical aspects and effects for engineering activity., including its impact on the environment [K1A_K08]

Assessment methods of study outcomes

Formative assessment:

- a) Classes: current/ongoing evaluation of the tasks which are correlated with lectures
- b) Projects: current/ongoing evaluation of work progress on a given project
- c) Lectures: evaluations based on questions relating to the presented materials during the current and previous lectures

Collective assessment:

- a) Classes: 1. Reports presentation (based on classes); 2. oral answer to the set of questions (based on classes)
- b) Projects: evaluation of the presented solution with reference to the chosen project, which was the subject of the project work
- c) Lectures: test

Course description

902/5000

Principles of approach to product quality, processes and systems (social, environmental and economic aspects).

Qualitative approach in product lifecycle (quality of design, quality of work, quality of service, quality of disposal)

Standardization and certification.

Pro-quality management principles.

Selected systems and standards for quality management.

Methods and tools for quality improvement (eg quality plan, FMEA, QFD, Ishikawa diagram, Pareto analysis, Deming).

Teaching methods used:

Lecture - multimedia lecture, case study analysis

Exercises - team work, problem solving, problem solving, problem solving, team presentation and group discussion

Project - team work, design of quality control and research plans for selected product realization and accompanying documents, presentation of solutions and discussion in the group forum

Basic bibliography:

- 1. Zymonik Z., Hamrol A., Grudowski P., Zarządzanie jakością i bezpieczeństwem, Warszawa 2013
- 2. Hamrol A., Zarządzanie jakością z przykładami, Wyd. Naukowe PWN, Warszawa 2008
- 3. B. Starzyńska, A. Hamrol, M. Grabowska ?Poradnik menedżera jakości?, Poznań 2010
- 4. Jasiulewicz-Kaczmarek M., Misztal., Projektowanie i integracja systemów zarzadzania projakosciowego, Wydawnictwo PP, 2014

Additional bibliography:

- 1. PN-EN ISO 9000:2015
- 2. PN-EN ISO 9001:2015

| Result of average stud | dent's workload | |
|--|----------------------|------|
| Activity | Time (working hours) | |
| 1. Lecture | | 15 |
| 2. Preparation for credits (based on lectures) | 10 | |
| 3. Classes | 15 | |
| 4. Preparation for classes | 15 | |
| 5. Project | 15 | |
| 6. Preparation for the project | 20 | |
| 7. Credits and project presentation | 10 | |
| Student's wo | rkload | |
| Source of workload | hours | ECTS |
| Total workload | 100 | 3 |
| Contact hours | 55 | 2 |
| Practical activities | 30 | 1 |